



## Unlimited 10 year Warranty

1. Manufacturer warrants that the **GESPER** series of surge and lightning protectors are free from defects in workmanship and materials for a period of 10 years from the date of delivery to the consumer, and such warranty is limited according to the terms of this document.
2. In the event of a defect, malfunction, or other failure of the product not caused by any misuse, improper installation, or damage to the product caused while in the possession of the consumer, the warrantor will replace the unit for a period of 10 years. This does not include the charge for the electrical contractor to replace the unit.
3. If, within 6 months of delivery to consumer and after at least three full months of proper installation (see paragraph 6 below) and usage, consumer demonstrates that he has not received a minimum of 10% savings as measured in kilowatt-hours, or kVa, consumer shall be entitled to a complete refund of the purchase price. Refunds shall be paid as described below in Section 5. Comparisons for measuring savings must be based on comparable energy demand. In a request for refund, consumer shall include (a) utility bills from previous year as well as current utility bills, (b) a comparison of the temperatures and weather from the months in question and the same months of the previous year or years, and (c) a statement from the consumer describing what, if any additional electrical load has been added to the facility. Warrantor shall have the right to check building permits to assist in verifying information provided.
4. Warrantor shall not be responsible for problems associated with improperly wired facilities. Installer should carefully check for ground loops or electrical problems before installation of any surge protection products. The **GESPER** product will not be installed without correct grounding (NEC 285.3 (B)). Warranty effective date shall be when all wiring is or has been corrected to **GESPER'S** specification, as pertaining to proper grounding and with no double grounding.
5. Warrantor is not responsible for any direct lightning strikes. The **GESPER** Surge series does not have any warranty for any type of lightning strikes. Gesper products only warrant protection from down-line lightning strikes. Only equipment that is on the secondary side of the **GESPER** unit is covered by this warranty. The cost of exchange of any damaged **GESPER** product is the responsibility of the consumer. The charges involved by the electrician are the responsibility of the consumer.
6. All **GESPER** series of surge, down-line lightning and energy saving units are backed by a \$2,000,000.00 product liability insurance policy.